

# Belfius performance & availability report for the second trimester 2020

## Performance

The table below contains the monthly percentage of transactions within a defined threshold

Period	PSD2 APIs			PSU interfaces - web		
	AIS details and balance	AIS - transactions	PIS	AIS - details and balance	AIS - transactions	PIS
April 2020	99,61%	99,53%	99,18%	99,96%	99,51%	98,66%
May 2020	99,92%	99,86%	99,35%	100%	99,85%	99,85%
June 2020	99,59%	99,47%	99,05%	99,01%	99,82%	99,91%

## Availability

Belfius planned downtime : release weekend from Saturday 13<sup>th</sup> June 11.30 pm to Sunday 14<sup>th</sup> June 1pm.

Belfius unplanned downtimes :

- 5/06/2020 : failure of some APIs calls (from 2:30 am to 10:50 am)
- 30/06/2020 : all Belfius digital channels (including APIs) were interrupted (from 10pm to 11pm)