

Belfius performance & availability report for second trimester 2021

Performance

The table below contains the monthly percentage of transactions within a defined threshold

Period	PSD2 APIs			PSU interfaces - mobile			PSU interfaces - web		
	AIS details and balance	AIS - transactions	PIS	AIS - details and balance	AIS - transactions	PIS	AIS - details and balance	AIS - transactions	PIS
April 2021	99.76%	99.76%	90.7%	98.51%	96.62%	Monitoring not available	99.22%	99.74%	97,49%
May 2021	99.8%	99.72%	94.61%	Monitoring not available			99.25%	99.79%	98,72%
June 2021	99.21%	99.24%	94.12%				99.9%	99.95%	97.82%

Availability

Belfius planned downtime:

- release weekend from Saturday 12th June 11.30 pm to Sunday 13th June 1pm.

Belfius unplanned downtimes:

- 7/04/2021 : general instabilities on all Belfius digital channels (including APIs) (from 12:15 am to 1:10 pm)
- 14/06/2021 : general instabilities on all Belfius digital channels (including APIs) (from 10:40 am to 1:10 pm)
- 21/06/2021 : general instabilities on all Belfius digital channels (including APIs) (from 10:20 am to 10:50 am)