Belfius performance & availability report

			AIS Account			AIS Account Reflius Direct Net			AIS Account Reflius Mobile			AIS Account Transaction			AIS Account Transaction Reflius Direct Net			AIS Account Transaction Reflius Mobile			PIS Create			PIS Create Reflius DirectNet			PIS Create Reflius Mobile		
Year	Month	Day	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability	Average response time (MS)	Availability	Unavailability
2022	January	2022010105	760	100.00%		6,129	100.00%		3,048	100.00%		662.9	100.00%		6,362	100.00%		2,378	100.00%		1,747.17	100.00%		12,964	100.00%		6,796	100.00%	
2022	January	2022010106	709.5	100.00%		4,260	100.00%		2,242	100.00%		629	100.00%		4,369	100.00%		1,649	100.00%		796.83	100.00%		8,992	100.00%		5,349	100.00%	
2022	January	2022010111	948	100.00%		4,229	100.00%		2,663.33	100.00%		681	100.00%		4,386.6	100.00%		1,987	100.00%		793.98	100.00%		10,221	100.00%		6,303.67	100.00%	
2022	January	2022010112	868	100.00%		4,954	100.00%		2,730	100.00%		633.8	100.00%		5,321.6	100.00%		2,359.33	100.00%		676.38	100.00%		11,116.8	100.00%		5,637	100.00%	
2022	January	2022010120	733	100.00%		6,762	100.00%		2,390	100.00%		634.6	100.00%		10,044.6	100.00%		2,270	100.00%		609.6	100.00%		16,420	100.00%		5,919	100.00%	
2022	January	2022010136	779	100.00%		9,364	100.00%		2,900	100.00%		648.9	100.00%		9,163	100.00%		3,249	100.00%		937	100.00%		16,833	100.00%		6,497	100.00%	
2022	January	2022010150	802	100.00%		9,369	80.00%	80.00%	3,116	100.00%		697.83	100.00%		8,701	100.00%		2,747.33	100.00%		712.06	100.00%		12,483	100.00%		6,932.67	100.00%	
2022	January	2022010151	763.5	100.00%		8,969	100.00%				100.00%	634	100.00%		9,402	100.00%				100.00%	795.5	100.00%		17,997	100.00%				100.00%
2022	February	2022020205	732	100.00%		9,997	100.00%		2,797	100.00%		628	100.00%		8,960	100.00%		2,786	100.00%		826.83	100.00%		19,427	100.00%		6,963	100.00%	
2022	February	2022020207	825.25	100.00%		8,964	100.00%					670	100.00%		8,769	100.00%								19,226	100.00%				
2022	February	2022020208	879.6	100.00%		11,321	100.00%		2,738	100.00%		652	100.00%		9,960	100.00%		2,632	100.00%		893.67	100.00%		17,786	100.00%		6,041	100.00%	
2022	February	2022020210	784	100.00%		8,334	100.00%		2,316	100.00%		629.5	100.00%		8,267	100.00%		2,139	100.00%		777.6	100.00%		13,122	100.00%		5,436	100.00%	
2022	February	2022020211	1,062.5	100.00%		10,613	100.00%					623	100.00%		10,139	100.00%								17,012	100.00%				
2022	February	2022020214	916	100.00%		9,327	100.00%		2,976	60.00%	60.00%	698	100.00%		8,868	100.00%		2,410	80.00%	60.00%	809.75	100.00%		16,336	100.00%		5,924	60.00%	60.00%
2022	February	2022020218	752.5	100.00%		9,466	100.00%		2,970	100.00%		618.5	100.00%		9,421	100.00%		2,770	100.00%		899.83	100.00%		16,118	100.00%		5,644	100.00%	
2022	February	2022020233	1,224	100.00%		9,609	100.00%		3,197	100.00%		677.5	100.00%		10,774	100.00%		2,213	100.00%					20,621	100.00%		5,959	100.00%	
2022	February	2022020235	917.5	100.00%								686	100.00%																
2022	February	2022020236	868.75	100.00%		9,265.5	100.00%		2,997	100.00%		664	100.00%		8,485.5	100.00%		2,261	100.00%		838.5	100.00%		14,138.5	100.00%		5,934	100.00%	
2022	February	2022020237	749	100.00%		11,056	100.00%		3,375.5	100.00%		673.5	100.00%		9,174	100.00%		2,431.5	100.00%		775.92	100.00%		13,971	100.00%		6,239.5	100.00%	
2022	February	2022020238	991	100.00%		8,057	100.00%		2,367	100.00%		665	100.00%		8,357	100.00%		2,782	100.00%					13,834	100.00%		6,094	100.00%	
2022	March	2022030201	898	100.00%								1,299.5	100.00%																
2022	March	2022030206	986.6	100.00%								689.8	100.00%																
2022	March	2022030207	809	100.00%		9,319	100.00%					635	100.00%		11,448	100.00%								23,263	100.00%				
2022	March	2022030208	699	100.00%		9,812.33	100.00%		2,430	100.00%		617.25	100.00%		9,569	66.67%	33.33%	2,419.6	100.00%		838.08	100.00%		20,844.6	100.00%		6,188.6	100.00%	
2022	March	2022030209	872.5	100.00%		10,338	100.00%		3,396.6	100.00%		779.6	100.00%		8,738	100.00%		2,663.6	100.00%		896.18	100.00%		16,486	100.00%		6,820.6	100.00%	
2022	March	2022030703	747.75	100.00%		9,366	100.00%		2,640	100.00%		666	100.00%		9,466	100.00%		2,193	100.00%		784.92	100.00%		14,064	100.00%		5,974.6	100.00%	
2022	March	2022030711	849.5	100.00%		1,804	100.00%		2,139	100.00%		644	100.00%		1,814	100.00%		1,804	100.00%		886.83	100.00%		7,098	100.00%		5,233	100.00%	
2022	March	2022030712	953	100.00%				100.00%				399.5	100.00%		1,977	100.00%					964.5	100.00%		8,072	100.00%				
2022	March	2022030716	865.75	100.00%		1,467	100.00%		2,147	100.00%		636.75	100.00%		1,465.5	100.00%		1,600	100.00%		940.94	100.00%		6,293.5	100.00%		4,969	100.00%	
2022	March	2022030719	840.5	100.00%		1,865	100.00%		2,764	100.00%		389	100.00%		1,462	100.00%		1,648	100.00%		839.5	100.00%		6,273	100.00%		5,071	100.00%	
2022	March	2022030300	699	100.00%								684.5	100.00%																
2022	March	2022030321	947.6	100.00%		1,693.33	100.00%				100.00%	472	100.00%		1,638.33	100.00%				100.00%	989.6	100.00%		8,080	100.00%				100.00%
2022	March	2022030323	662.5	100.00%								442	100.00%																
2022	March	2022030324	572	100.00%		1,826	100.00%		2,052	100.00%		696.33	100.00%		1,919	100.00%		2,210	100.00%		838.33	100.00%		7,076	100.00%		6,008	100.00%	
2022	March	2022030330	899.77	100.00%					2,939.33	100.00%		626.67	100.00%					1,862.67	100.00%		841	100.00%					5,356	100.00%	
2022	March	2022030306	981.17	100.00%					2,988.6	100.00%		487	100.00%					2,297	100.00%		964.6	100.00%					5,376	100.00%	
2022	March	2022030309	636	100.00%								458	100.00%																
2022	March	2022030350	831.6	100.00%							100.00%	462	100.00%							100.00%	847.38	100.00%							100.00%